

IB STAFF APP INSTALLATION MANUAL

1. Please download the IB Staff APK from any one of the following:

a. <http://apps.indianbank.in/ibapps/>

b. Helpdesk Menu - > Branch-> IB Staff App

2. Please read the below instructions for installing the apk in your phone:

Allowing app installs from "Unknown Sources" in Android



As part of the Android Operative system, there is a restriction that blocks installing applications outside the Google Play Store.

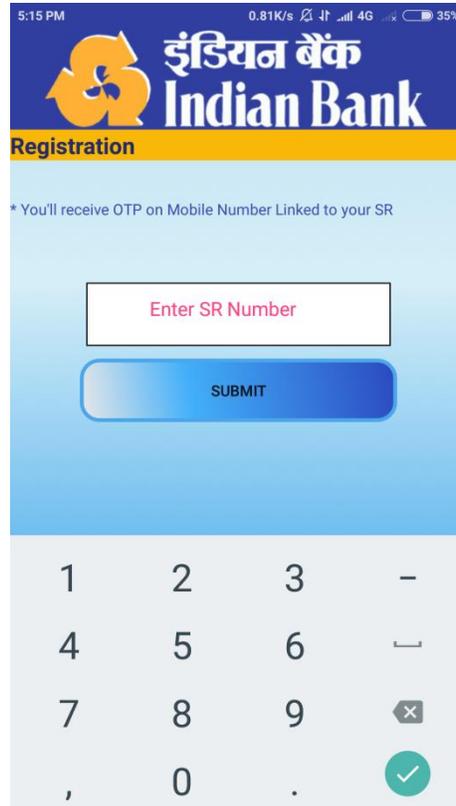
If it's your first time installing an App through external source, you're greeted with, *"Install blocked. For security, your phone is set to block installation of applications not obtained from Play Store"* message as you try to install.

To allow app installs from external source, follow this steps:

1. Navigate to *Setting > Security*.
2. Check the option *"Unknown sources"*.
3. Tap *OK* on the prompt message.
4. Select *"Trust"*.

STAFF –APP One Time Registration

User will be asked to enter his/her sr no when prompted



5:15 PM 0.81K/s 4G 35%

 **इंडियन बैंक**
Indian Bank

Registration

* You'll receive OTP on Mobile Number Linked to your SR

Enter SR Number

SUBMIT

1 2 3 -
4 5 6 -
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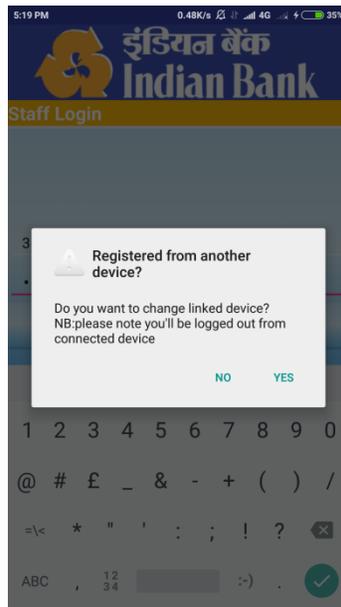
Staff will receive OTP in the mobile no which is linked to their SR no.



Once OTP is verified; staff have to enter A & L login credentials to login.

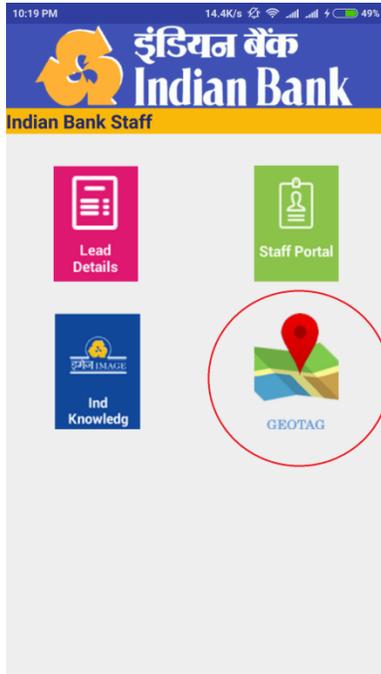


Multiple device login is not allowed. When user log in from a second device he will be logged out from any of his previous registrations.

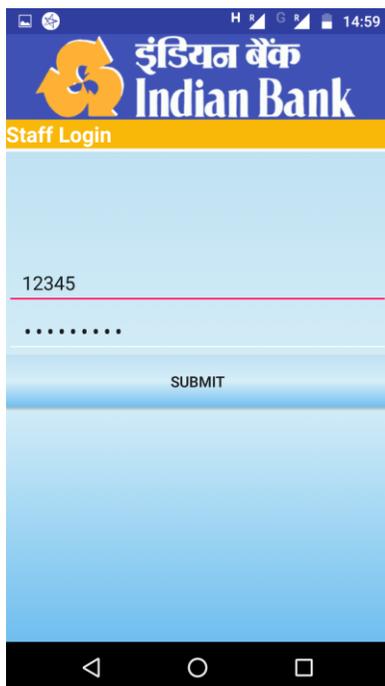


Once login is successful staff can start using IB-staff app.

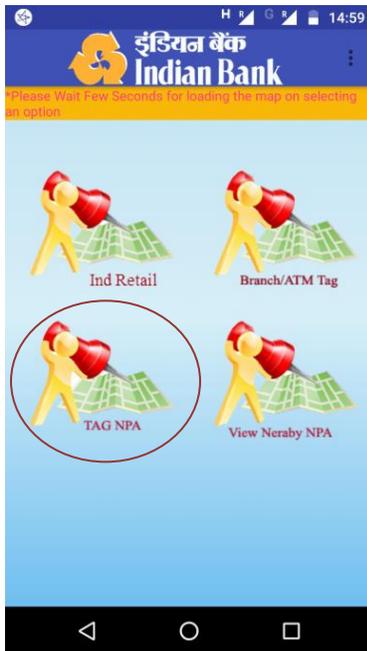
Staff guide- Geo-Tagging



On selecting Geotag option Staff's prompted to login using A&L



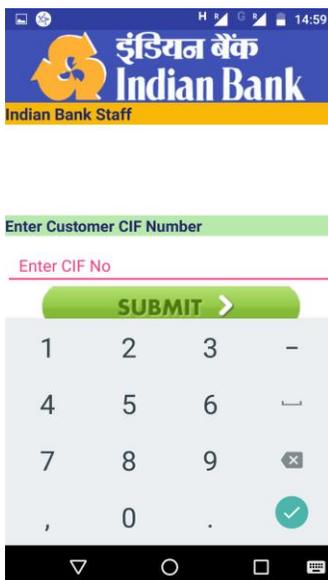
Geotag for NPA is introduced in Staff App.



NPA TAG

After selecting TAG NPA please follow the following steps for geo-location tagging

1. Enter Cif number of defaulter



TO GET CUSTOMER CIF NUMBER:

Click On Following Link: http://10.100.12.212:5502/npa_tag/

- Login using your A&L password:



The image shows a login form for the Indian Bank NPA REPORT. It features the bank's logo and name at the top. Below the logo, there are three input fields: 'UserID', 'Password', and 'IBGA'. A 'Login' button is positioned below these fields. At the bottom of the form, there are links for 'First time Login / Forgot Password' and 'Login Problems ? Click Here'.

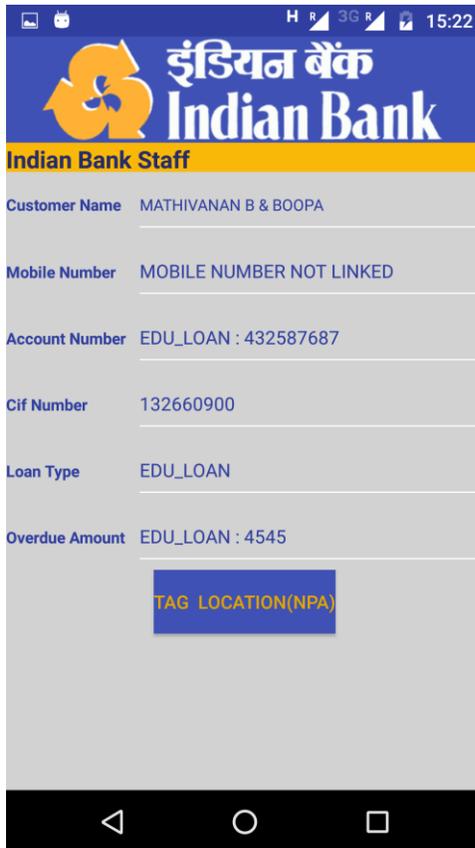
- You can save your branch customer details:



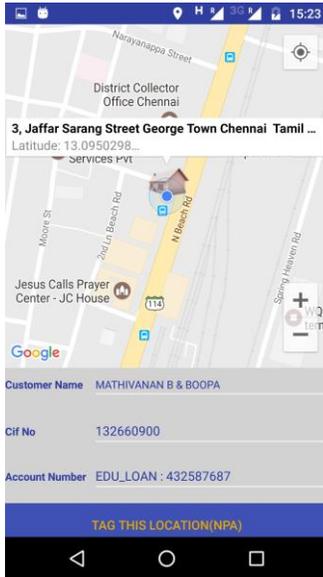
The image shows a table of customer details with 'Export to Excel' and 'LogOut' buttons. The table has 12 columns: sl.no, CIF_NO, ACCT_NO, CUST_NO, NAME, ADDRESS, MOBILE, LIMIT, DRAW_LIMIT, LOAN_BAL, OVERDUE, NPA_STAT, IBGA, DATEASON, and CATEGORY. The data is as follows:

sl.no	CIF_NO	ACCT_NO	CUST_NO	NAME	ADDRESS	MOBILE	LIMIT	DRAW_LIMIT	LOAN_BAL	OVERDUE	NPA_STAT	IBGA	DATEASON	CATEGORY
1	329645812	770336205	329645812	M/S. KIRAN PLASTIC	GANDHI NAGAR, 7TH CANEL STREET BERHAMPUR((GM)		260500.00	0.00	143863.00	143863	06	B016	30-12-2016 00:00:00	MSME
2	3110750729	6173129762	3110750729	PANKAJ PRADHAN	MATHURA NAGAR 1ST LANE ASKA ROAD BERHAMPUR		95000.00	38914.00	44073.78	5159.78	04	B016	30-12-2016 00:00:00	MSME
3	218660530	844154778	218660530	PANCHANAN SAHU	S/O-LT KHETRABASI SAHU SITARAM STREET BERHAMPUR		25000.00	0.00	18758.00	18758	06	B016	30-12-2016 00:00:00	MSME
4	218681607	6005664088	218681607	PRATIMA KUMARI NAYAK	W/O. SHYAM SUNDAR NAYAK SASTRY NAGAR-1ST LINE, NEAR UTKAL CINEMA HALL BERHAMPUR, DT.GANJAM ORISSA	9337503084	25000.00	657.00	8448.00	7791	04	B016	30-12-2016 00:00:00	MSME
5	3048205333	6063537595	3048205333	JUGAL BALIARSINGH	S/O-ARUN BALIARSINGH VILL-KESARA,PO- P GOVINDPUR VIA-MAHANA DIST.- GAJAPATI	8895116935	50000.00	9543.00	17056.00	7513	04	B016	30-12-2016 00:00:00	MSME
6	3094120373	6138428889	3094120373	SIMANCHAL BADATYA	GOSANI NUAGAO THAKURANI TEMPLE STREET BERHAMPUR	9861040955	700000.00	527349.00	553207.00	25858	05	B016	30-12-2016 00:00:00	HOME_LOAN
7	375020076	862454567	375020076	NIRBAN KALYAN SABA	JEMADEI PENTHO OLD BERHAMPUR BERHAMPUR 760009		259000.00	245670.90	258132.90	12462	04	B016	30-12-2016 00:00:00	EDU_LOAN
8	3000233115	917746210	3000233115	N SUBHRASMITA AND	D/O SARAT CHANDRA NAYAK SUBBARAO CHHAK JANANA HOSPITAL ROAD	9437260330	240000.00	333113.80	325371.80	0	04	B016	30-12-2016 00:00:00	EDU LOAN

2. Please verify and confirm customer identity

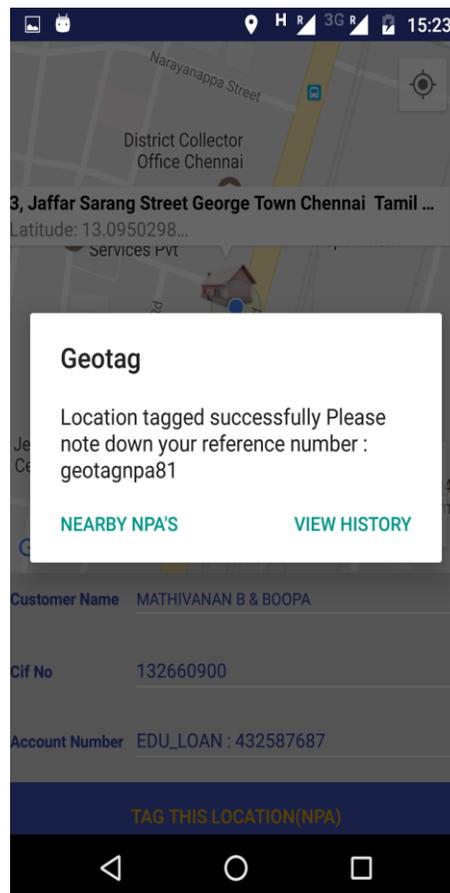


3. On clicking TAG Location, please wait few seconds for the map to load. Once the map is loaded, **current location will be marked with house icon**.(as shown in figure below).



Marker is draggable and can be adjusted by clicking on proper location in the map. Please ensure latitude, longitude, address is properly showing in map before tagging. If not please move marker slightly by clicking on map.

4. TAG LOCATION



On clicking 'TAG THIS LOCATION' latitude, longitude and address is updated to selected cif no and one reference number will be generated. If location was previously updated you will be notified whether to update.

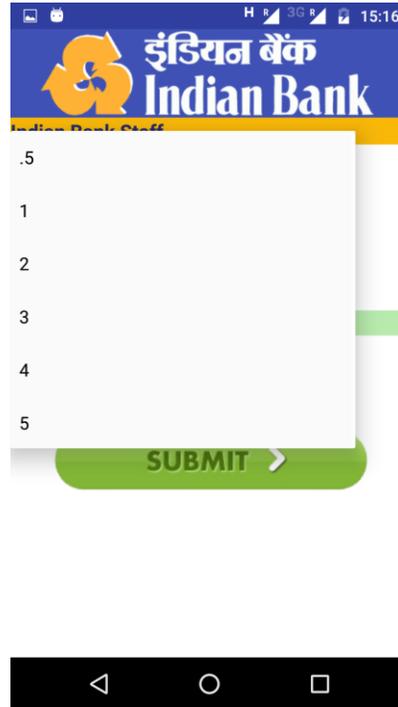
Tagged Npa History can be viewed through View History Option.



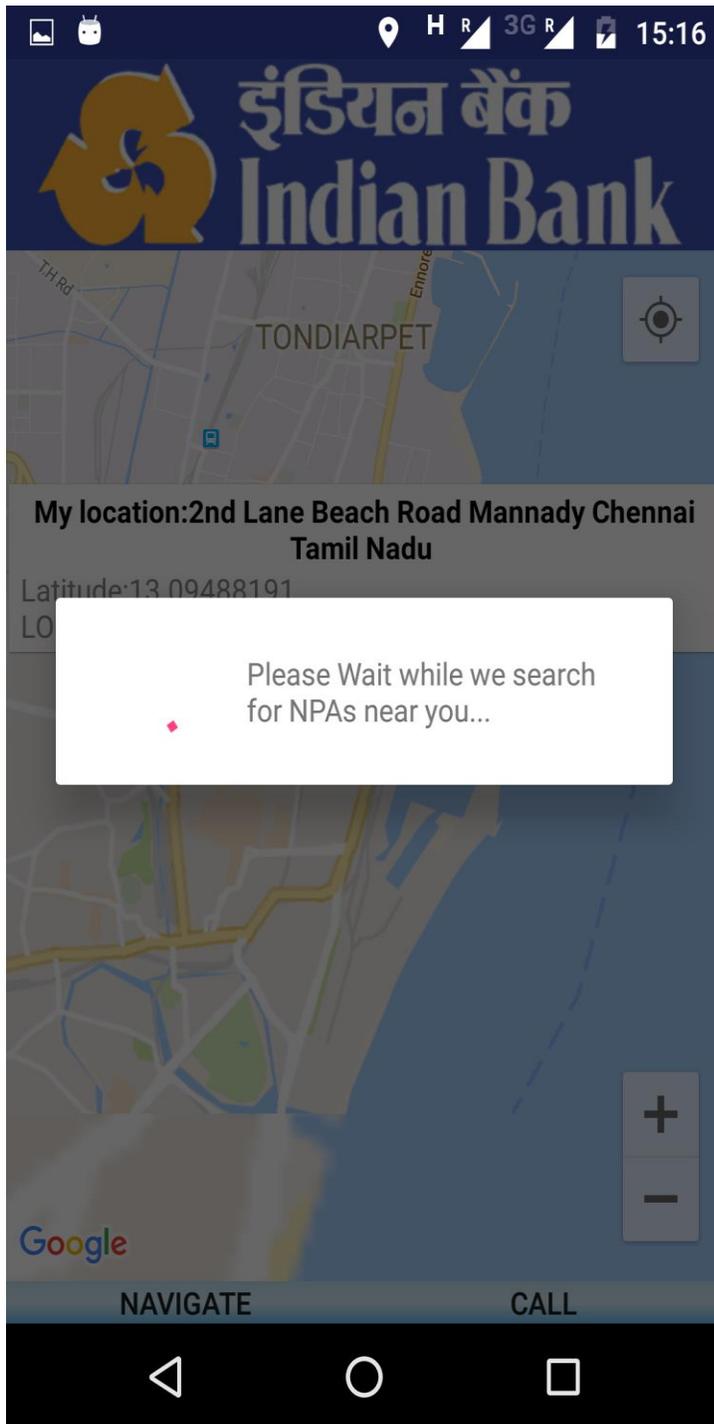
VIEW NEARBY NPAs



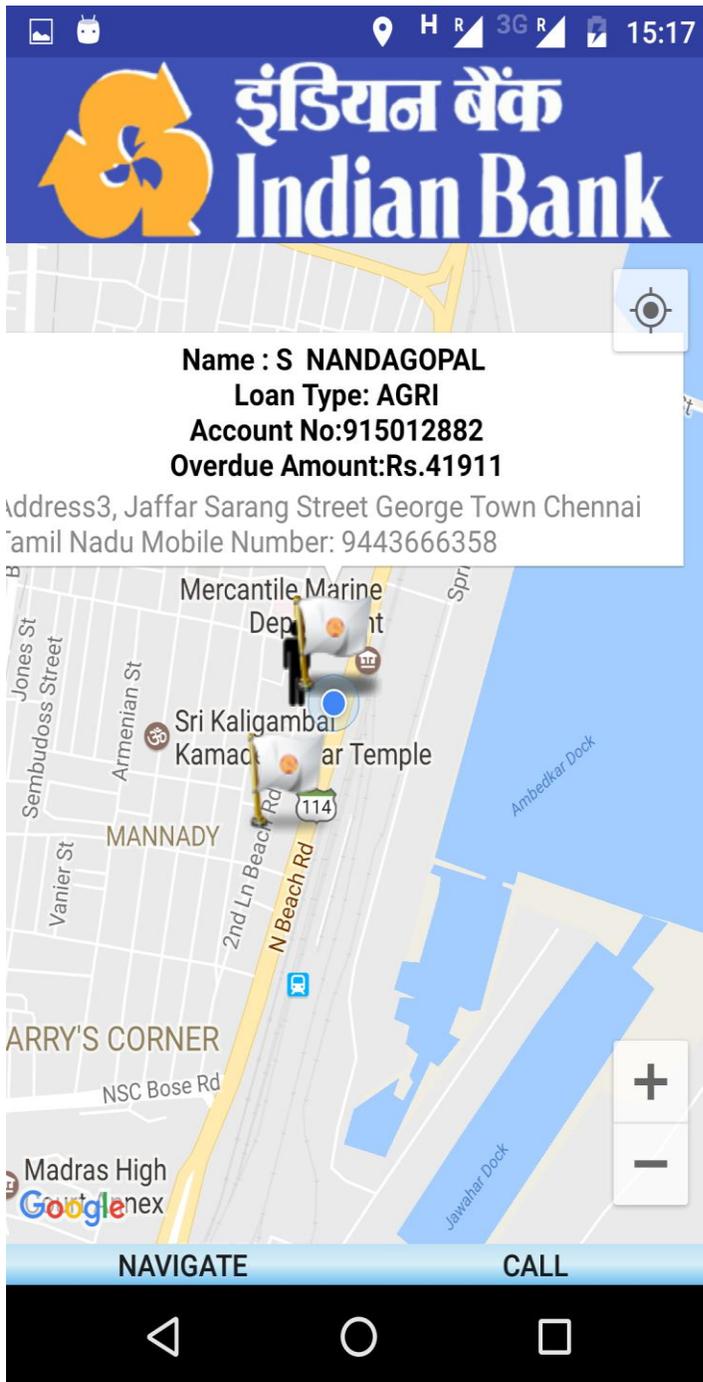
On selecting view nearby NPA you are prompted to choose distance up-to which NPAs should be populated on map.



On choosing distance your current location all nearby tagged NPAs are populated in map



Your current location will be highlighted using with man icon and nearby NPAs with a flag. (As shown in figure below)



Please choose NPA to navigate / place call. Defaulter's details are shown in a snippet placed over marker, which will be visible on clicking the marker.

