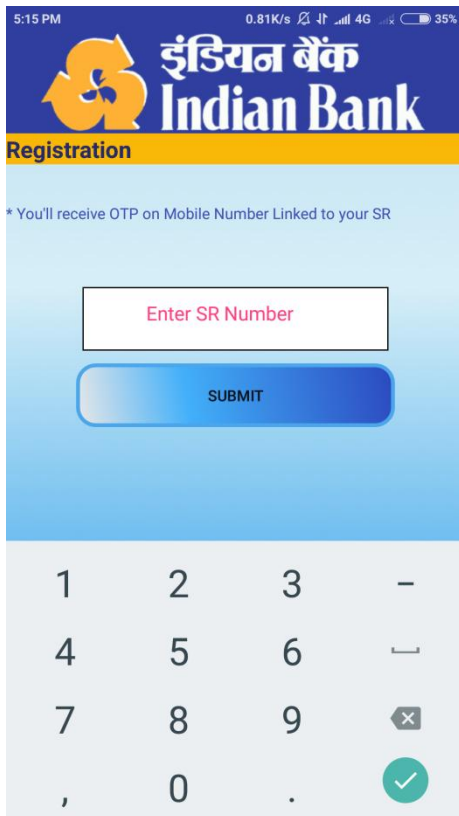


User Manual for IB Staff App

STAFF –APP One Time Registration

User will be asked to enter his/her SR NO when prompted



5:15 PM 0.81K/s 4G 35%

इंडियन बैंक
Indian Bank

Registration

* You'll receive OTP on Mobile Number Linked to your SR

Enter SR Number

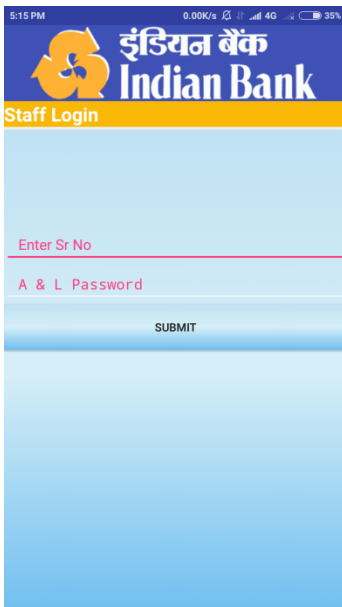
SUBMIT

1 2 3 -
4 5 6 -
7 8 9 ×
, 0 . ✓

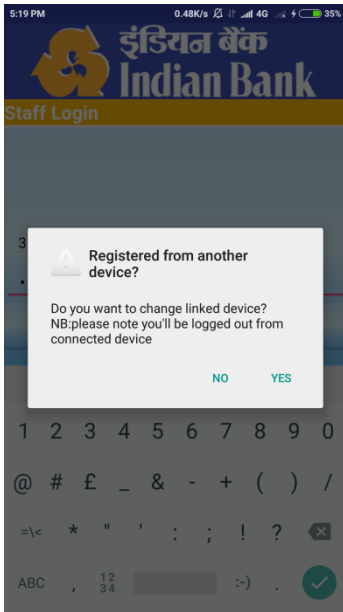
Staff will receive OTP in the mobile no which is linked to their SR NO.



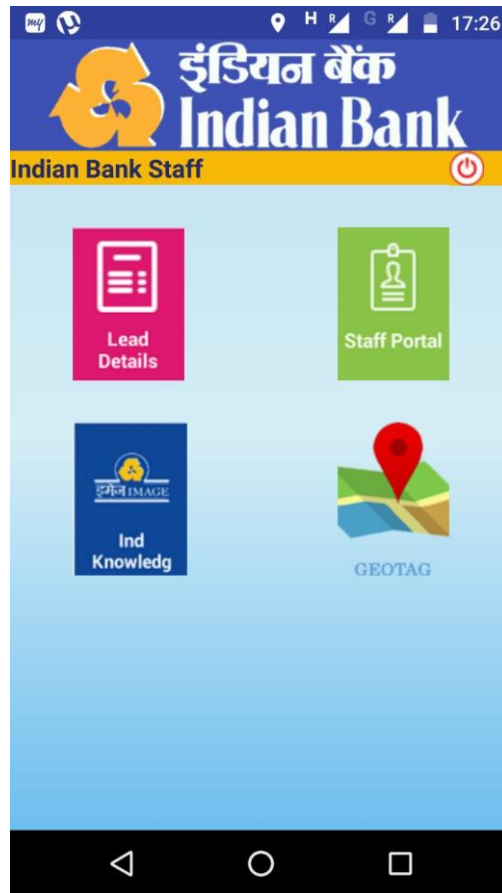
Once OTP is verified; staff has to enter A & L login credentials to login.



Multiple device login is not allowed. When user log in from a second device he will be logged out from any of his previous registrations.



On successful login, staff can start using IB-staff app.



A. LEAD DETAILS

On clicking Lead details ,staffs can enter the details of the leads.

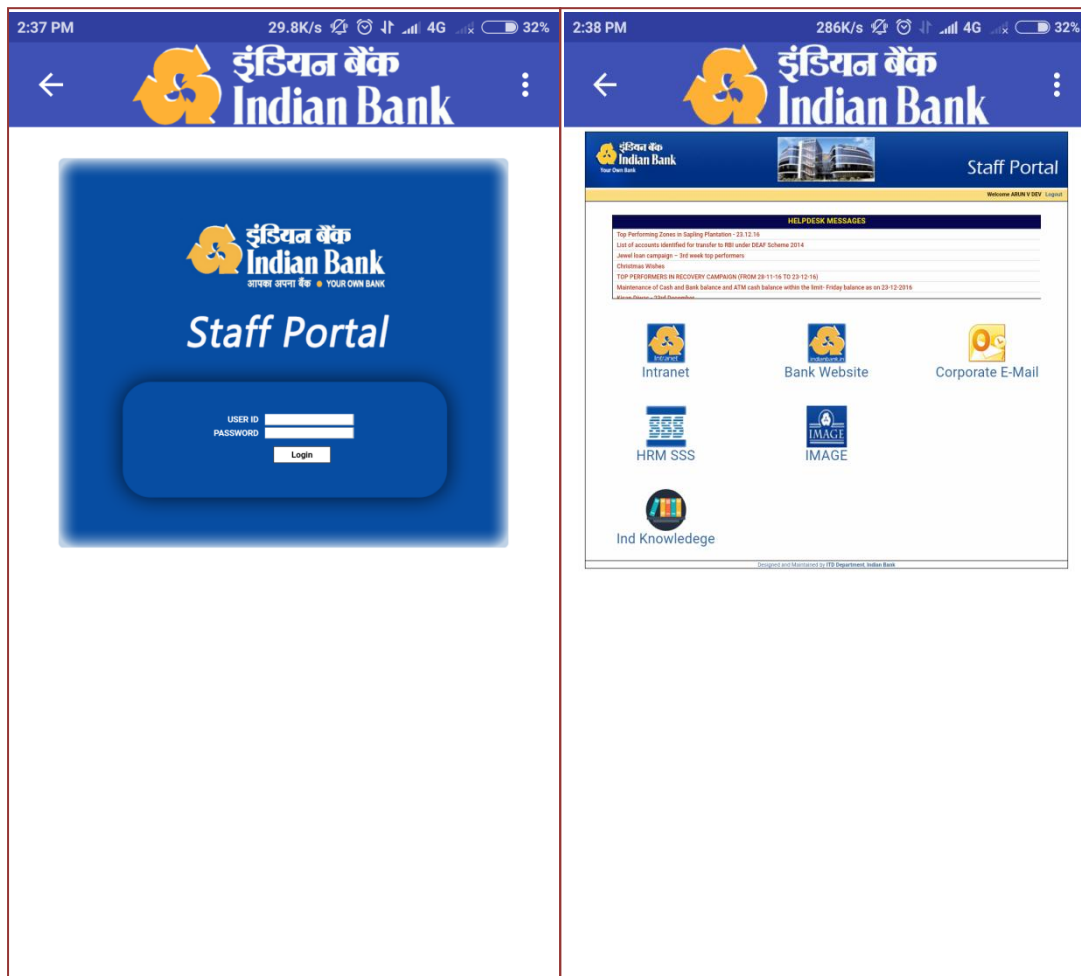
The image displays two screenshots of the Indian Bank mobile application interface for lead generation. Both screenshots show the 'Loan Request' screen with a 'LEAD GENERATION' section. The left screenshot shows the form with the following fields: NAME OF APPLICANT* (Ms.), MOBILE NO* (Enter Name), EMAIL (Mobile Number), AREA OF APPLICANT (Email), ADDRESS (Area of Stay), ADDRESS (Address), and TYPE OF LOAN* (HOME LOAN). A 'SUBMIT' button is visible at the bottom. The right screenshot shows the same form with a dropdown menu open, listing loan types: HOME LOAN (selected), VEHICLE LOAN, MORTGAGE LOAN, and MSME. The bottom of both screenshots shows the copyright notice '©Indian Bank, 2016'.

After submitting the details a Reference number will be generated and our customer care executive will follow-up.

The image shows a screenshot of the Indian Bank mobile application interface after a loan request has been submitted. The screen displays the Indian Bank logo and a message: "Thank You For Showing Interest. Your reference No HL7274. Our Executive Will Call You Shortly." The message is circled in green. Below the message, the 'LEAD GENERATION' section is visible, showing the form fields: NAME OF APPLICANT* (Ms.), MOBILE NO* (Enter Name), and EMAIL (Mobile Number). The bottom of the screenshot shows the copyright notice '©Indian Bank, 2016'.

B. STAFF PORTAL

Logging into staff portal with userid and password (A&L user id and password), staffs can use any of the options as per their choice.



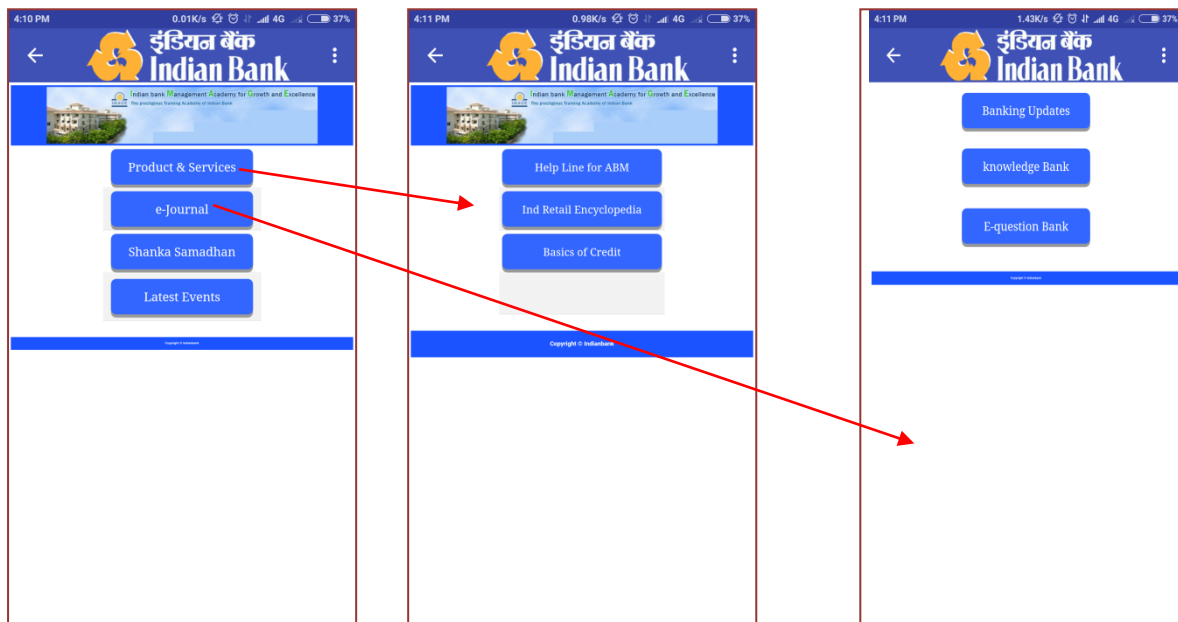
The options contains:-

1. Intranet
2. Bank Website.
3. Corporate E-mail
4. HRM SSS
5. IMAGE Portal
6. Ind Knowledge

C.IND KNOWLEDGE

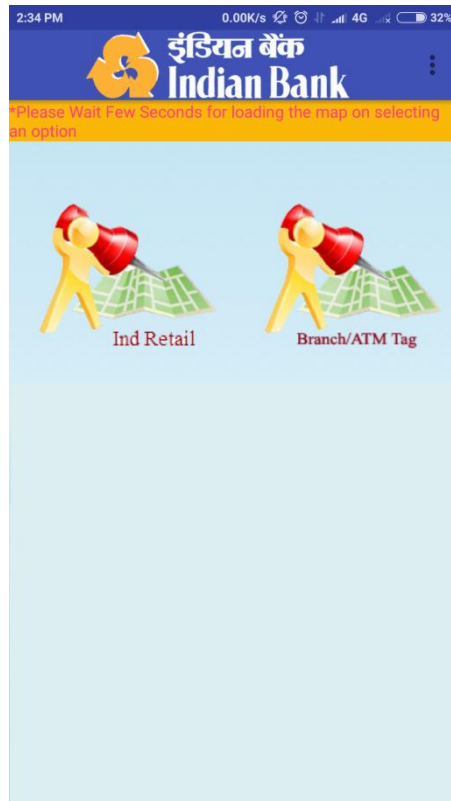
Staffs can use the facilities provided by IMAGE for knowledge enhancement, getting solutions to queries etc. The facilities are :

1. Product & Services
2. e-Journal
- 3.Shanka Samadhan
4. Latest Events

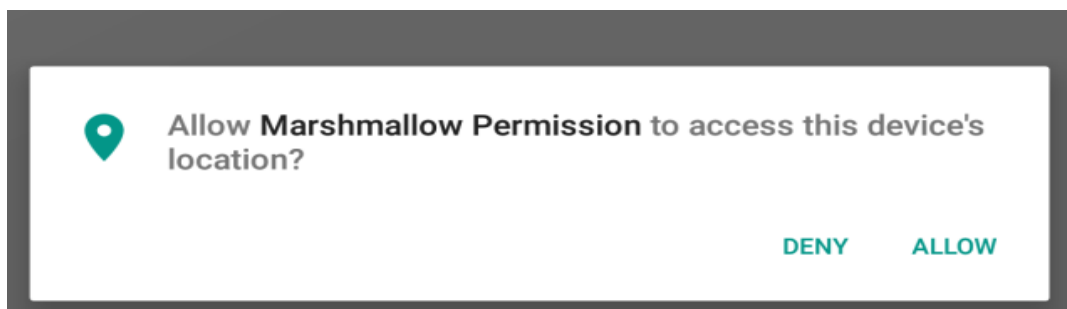


Through Shanka Samadhan staffs can clear their doubts .

D.GEO TAG

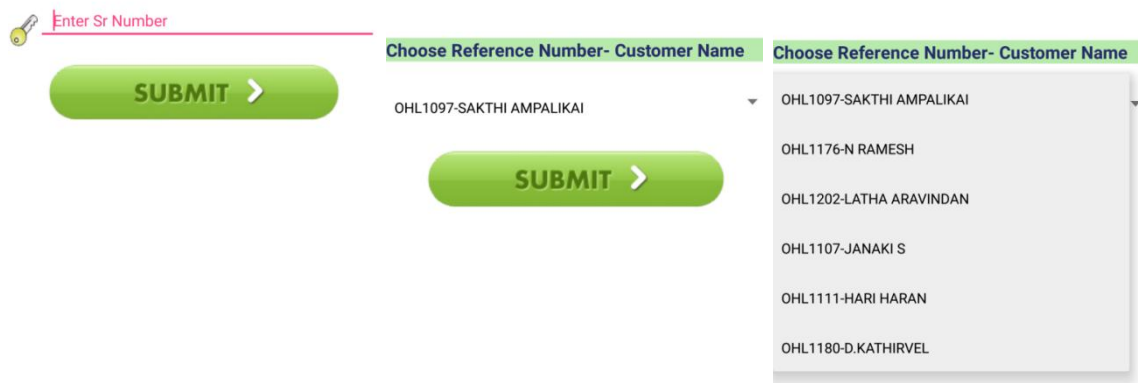


On selecting an option Gps symbol will pop up (as in figure below) indicating location detection. Please wait few seconds while your location is being detected and map activity page will be initiated.

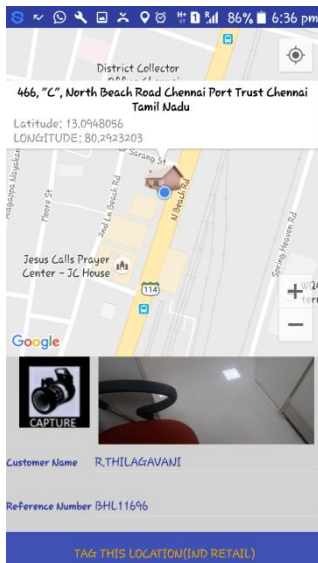


1.Ind-Retail

In Ind-retail Geo-tagging staff has to enter his/her SR number. On submit; all assigned inspection-reference numbers assigned to that particular SR will be populated on a dropdown box.

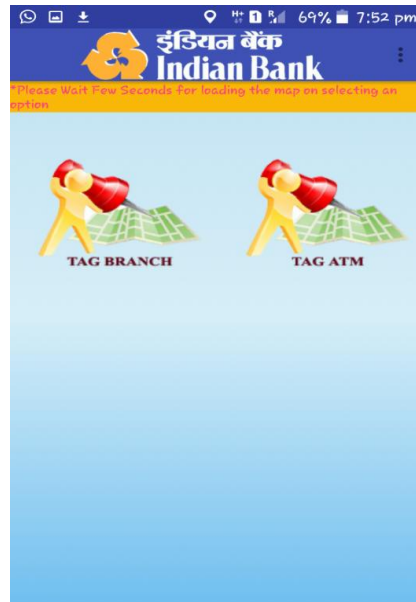


The Selected reference number can now be updated with latitude, longitude, location and date of tagging.



2.Branch/ATM Tag

For both branch and ATM staff has to enter through SRNO: and password.



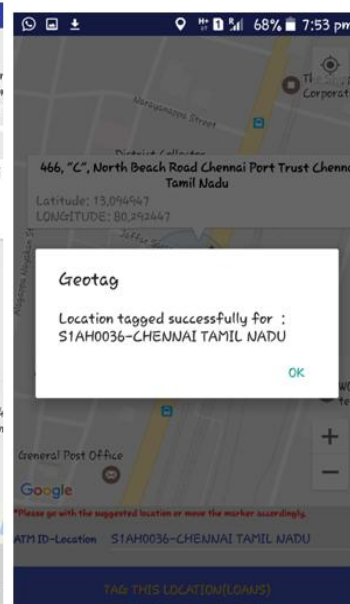
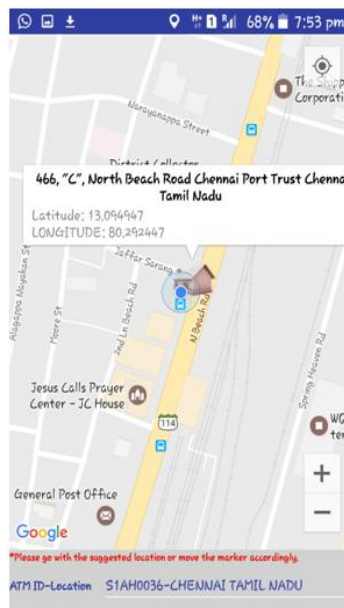
On selecting ATM tag, a dropdown for nearby ATMs will come in which the user can use the ID of any of the ATM to tag



Choose ATMID- Address

S1AH0035-CHENNAI TAMIL NADU

SUBMIT >



Using the IBGA of SRNO used to enter , Branch tag can be done using the same IBGA.