

User Manual (Version 1.0)

The portal can be accessed through Internet. Web link will be available in the website. The web page will have two options: Query/Feedback



1. The Query menu should capture the following information about the investors
 - Name
 - Email Id
 - Mobile No
 - DP ID/Client ID/Client
 - Nature of query (Share Transfer/Dividend/Investor/Education Fund/Others)
 - Provision for uploading file in pdf/jpg/doc form

On submission of query, a reference number has to be generated.

Indian Bank		QUERIES/FEEDBACK BY INVESTORS	
Query		Feedback Form	
Query dated (dd/MM/yyyy)		Ref No *	
Investor's Feedback *			
Whether Response was satisfactory Solution ? *	<input type="radio"/> YES <input type="radio"/> NO		
Enter the text as Shown in the Image *	<input type="text" value="2YEBW"/> <input type="button" value="REFRESH IMAGE"/>		
<input type="button" value="Submit"/>			

2. The feedback option should have the following information:
 - Query Reference Number
 - Query Date
 - Investors feedback
 - Whether the response was satisfactory or not.

When the investors click on Query option, feedback option should be disabled and vice versa.

 Indian Bank		QUERIES/FEEDBACK BY INVESTORS	
Query		Feedback Form	
Query dated (dd/MM/yyyy)	<input type="text"/>	Ref No *	<input type="text"/>
Investor's Feedback *	<input type="text"/>		
Whether Response was satisfactory Solution ? *	<input type="radio"/> YES <input checked="" type="radio"/> NO		
Enter the text as Shown in the Image *	<input type="text"/>		REFRESH IMAGE
Submit			